



## **Transferrable Warranty:**



# Warranty Statement

## AFM Products

### **Warranty Statement**

American Film & Machinery (AFM) warrants that all of the products it ships will be in good working order and free from defects in material and workmanship for a period of one year from the date of shipment by AFM and will conform to the published specifications for that product.

### **Limitations**

The warranty of AFM is contingent upon installation, operation, and maintenance of equipment under normal operating conditions. The warranty is void on equipment or parts: damaged by corrosion, improper use, accident, negligence or not operating within the specifications provided; damaged by fire, flood, earthquake, or such other causes beyond the control of AFM; that have been altered or repaired in any way changing the original performance and; that are normally expendable in the usual course of operation. Expendable items include, but are not limited to, heater elements, cutter blades and belts. The warranty period on each replacement equipment or part in fulfillment of the warranty on new equipment or parts shall be for the unexpired portion of the original warranty.

### **Repairs**

All in-house repairs are rigorously tested for optimum operation and performance and warranted to be, under normal and proper use, free from defects in material and workmanship for a period of 90 days from the date of service.

### **Shrinking Quality**

Shrinking quality achieved in a given application is dependent on the film, product, installation, material handling, and the maintenance provided. AFM makes no warranty that the shrinking quality achieved in an application will be the same as that achieved on a test piece in our demo facility.

### **Shipping Policy**

Customer pays all incoming shipping charges for replacement components. If the item is defective and under warranty, AFM will pay all return shipping charges via the least costly method. If expedited shipping is desired, the customer must furnish their shipping account number and shipping fees will be charged to that account.

### **Exclusions**

Damage due to tampering, abuse, improper adjustment, electrical interference, or the use of non-approved components will void any and all warranties by AFM and its distributors.

### **Warranty Verification**

If you believe that a product or component may be defective and may be covered by warranty, obtain a Return Material Authorization number by calling our technical support number (toll free at 1-800-835-9344, or 763-428-4846 or Fax: 763-795-8867) or e-mail: [info@afmsleeves.com](mailto:info@afmsleeves.com). Based on the



recommendation from AFM technical support, replacement components may be shipped out via UPS Ground or similar method. If expedited shipping is desired, customer must furnish their shipping account and shipping fees will be charged to that account.

Customer is required to return the defective component to AFM. If, after 30 days, AFM hasn't received the defective component, the customer will be invoiced for the replacement component. If the returned component is found to not be eligible for warranty, AFM will contact the customer, and the customer will be invoiced for the replacement component.

#### **Warranty within 60 days of invoice**

For warranty questions that take place within 60 days of the original invoice, AFM will allow cross-shipment of a replacement component to an end-user customer or AFM distributor. The customer will be invoiced for the replacement component 60 days after it ships. Upon receipt of the returned component, AFM will evaluate it and issue credit where necessary.

For components that have been misused or externally damaged, AFM will not issue credit, and will contact the customer to determine whether or not they want the component repaired and/or returned.

#### **Warranty after 60 days of invoice**

For warranty questions that take place more than 60 days from the original invoice, AFM requires the end-user or AFM distributor to return the component to AFM for repair. Upon receipt of the returned component, AFM will evaluate it and repair as necessary.

Components that fall within our warranty policy will be repaired normally within 5 business days of receipt and returned to the customer via standard ground shipping at AFM's expense. If expedited shipping is required, the customer must furnish their shipping account number and shipping fees will be charged to that account.

For components that have been misused or externally damaged, AFM will contact the customer to determine whether or not they want the component repaired and/or returned.

#### **Warranty Eligibility**

The warranty provided by AFM is only to the original buyer.

#### **Limited Warranty**

THIS WARRANTY SHALL NOT APPLY IF ANY MODIFICATION, ALTERATION OR ADDITION IS MADE TO THE PRODUCT WITHOUT EASTEY'S PRIOR WRITTEN APPROVAL. FURTHERMORE, THIS WARRANTY DOES NOT APPLY TO PRODUCT DEFECTS DUE TO MISUSE, ABUSE, NEGLIGENCE, OR FAILURE TO FOLLOW RECOMMENDED PROCEDURES. ANY PRODUCT REPAIRED OR ALTERED BY PERSONS OTHER THAN AUTHORIZED AFM REPRESENTATIVES WILL NOT BE COVERED BY THIS WARRANTY. THIS WARRANTY DOES NOT APPLY TO CONSUMABLE ITEMS.

EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, AFM MAKES NO REPRESENTATION OR WARRANTY, EXPRESSED OR IMPLIED, WITH RESPECT TO THE PRODUCT, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT OR ANY OTHER MATTER.

AFM SHALL HAVE NO LIABILITY TO ANY PERSON FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES OF ANY DESCRIPTION WHETHER ARISING OUT OF WARRANTY OR

**AMERICAN FILM & MACHINERY**

7041 Boone Ave. N. • Brooklyn Park, MN 55428  
714-974-9006 • Fax 763-795-8867  
info@afmsleeves.com • www.afmsleeves.com  
022017 Rev B



OTHER CONTRACT, NEGLIGENCE OR OTHER TORT, OR OTHERWISE. NO AGENT, EMPLOYEE, OFFICER OR OTHER REPRESENTATIVE OF AFM HAS AUTHORITY TO BIND AFM TO ANY REPRESENTATION OR WARRANTY EXCEPT AS STATED HEREIN. UNDER NO CIRCUMSTANCES SHALL AFM'S LIABILITY HEREUNDER, FOR ANY REASON OR CAUSE EXCEED THE PRICE PAID TO AFM FOR THE PRODUCT.

**Disclaimer of Damages**

REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL AFM BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, INDIRECT OR SIMILAR DAMAGES, INCLUDING LOST PROFIT OR LOST OPPORTUNITIES OF ANY TYPE ARISING OUT OF THE USE OR INABILITY TO USE THESE PRODUCTS EVEN IF AFM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.